GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:1475
ANSWERED ON:11.12.2003
THEFT OF BOOKED LUGGAGE
MANSUKHBHAI D. VASAVA

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Railways is responsible for the loss/theft of luggage/booked luggage of passengers in the trains;

(b) if so, the procedure for claiming of theft luggage;

(c) the amount paid and compensation on this count during the last three years;

(d) the number of persons arrested on the charges of theft during the last three years, zone-wise; and

(e) the measures taken/ being taken by the Government to stop such type of incidents?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI BASANAGOUDA R. PATIL)

(a): The Railways are liable for loss/theft of luggage which is booked with Railways.

(b): In case of loss or theft of booked luggage, the claim can be filed either by the consignee/the-endorsed consignee or the consignor/any other agent on production of authority from the consignee. Claims for compensation should be made on the prescribed proforma to the General Manager or Chief Commercial Manager or Chief Claims Officer or atstation goods shed or a parcel office either at booking Railway or destination Railway or the railway on which loss or theft has occurred. Claims should be filed within six months from the date of booking with necessary documents like Railway Receipt, Beejuck or Sale invoice of the goods, etc.

(c): The amount paid for loss/theft of luggage and parcels during the last three years is as under :-

Year	Amount (Rs. in lakhs)
2000-01	246.16
2001-02	332.75
2002-03	265.92

(d): A statement is enclosed in regard to the number of persons arrested on the charges of theft of booked consignments during the last three years, zone-wise as annexure I.

(e): The following preventive measures are being taken to curb such thefts :

1. Intensive patrolling in affected areas/sections.

2. Joint checking at interchange points to take stock of the condition and seals of compartments carrying consignments.

3. Collection of criminal intelligence with a view to keep watch and tracking down criminals.

4. Based on criminal intelligence, raids and searches are conducted on the dens of criminals/receivers of stolen property in order to bring them to book.

5. Close coordination between RPF, GRP and local police is maintainedat various levels to apprehend criminals and receivers of stolen property